

Dear Prague Radio Symphony Orchestra subscribers and classical music supporters,

Due to the safety measures in place in connection with the Covid-19 pandemic, we had been forced to cancel all our concerts schedule for the 93rd season as of March 10, including the season closing concert planned for 8 June 2020.

We have prepared for you several compensation options for the cancelled concerts. Please choose the one the suits you best.

1. Compensatory ticket for one of the following concerts planned for the 94th concert season
(compensatory ticket equal to the value of compensation)

- Opening concert at the Rudolfinum **P1 – Festively with Beethoven**
- Jazz concert at the Rudolfinum **P3 – Prague Radio Symphony Orchestra and Brad Mehldau**
- Musical at Forum Karlín **N2 – On Broadway with Adam Plachetka II**

The detailed programme for each of the above concerts can be found in the concert season brochure that you will receive by post no later than by the end of May. The programme for the whole season will be published on the Prague Radio Symphony website on 2 June. If you wish to learn about the programme for the above concerts before then, please write to socr@rozhlas.cz, and we will send it to you.

Please choose a concert that you would like to attend and send us an email with your name, surname and the concert you are interested in to socr@rozhlas.cz no later than by **29 May 2020**. In this exceptional instance, we are unfortunately not able to guarantee a specific seat, but we will choose one in a category that corresponds in value to the amount being compensated. You will be able to pick up your compensatory ticket at the Czech Radio shop upon presenting your original season ticket between 8 June and 30 June 2020.

2. Refund of the price of admission upon renewal of you subscription to the 94th concert season

- a) Subscription to the 93rd season purchase at the CZECH RADIO shop
 - The pro rata amount for the cancelled concerts will be deducted from the price of the new season ticket at the Czech Radio shop.
Advance sales for the new concert season will take place at the shop **from 8 June 2020 to 19 June 2020**.
- b) Subscription to the 93rd season purchased ON-LINE
 - The pro rata amount for the cancelled concerts will be refunded to your account after filling in the admission fee refund form found on www.colosseumticket.cz.
Please fill in the form by 30 June 2020.

3. If you are not interested in a subscription to the 94th concert season or utilising the compensatory ticket offer

- a) the admission fee will be refunded at the Czech Radio shop upon presenting your original season ticket from 8 June to 30 June 2020
- b) the admission fee will be refunded to your account based on an email sent to socr@rozhlas.cz by 30 June 2020, where you will state that you wish to have the admission fee for the cancelled concerts refunded and indicate your bank account number.

4. We greatly appreciate everyone who has decided to support Prague Radio Symphony Orchestra by waiving their entitlement to a refund for cancelled concerts. If you are interested in supporting the orchestra long-term, we would be delighted if you became a member of our [Patrons Club \(Klub mecenášů\)](#).

Thank you for your generosity.

Compensation in each subscriber series and price category

Series P - Premium:

Category I for CZK 2 500: compensation in the amount of CZK 1 875/ ZTP (disability) compensation in the amount of CZK 938

Category II for CZK 2 000: compensation in the amount of CZK 1 500/ ZTP (disability) compensation in the amount of CZK 750

Category III for CZK 1 500: compensation in the amount of CZK 1 125/ ZTP (disability) compensation in the amount of CZK 563

Category IV for CZK 1 000: compensation in the amount of CZK 750/ ZTP (disability) compensation in the amount of CZK 375

Series R - Rudolfinum:

Category I for CZK 3 400: compensation in the amount of CZK 1 133/ ZTP (disability) compensation in the amount of CZK 567

Category II for CZK 3 150: compensation in the amount of CZK 1 050/ ZTP (disability) compensation in the amount of CZK 525

Category III for CZK 2 950: compensation in the amount of CZK 983/ ZTP (disability) compensation in the amount of CZK 492

Category IV for CZK 2 600: compensation in the amount of CZK 867/ ZTP (disability) compensation in the amount of CZK 434

Category V for CZK 1 500: compensation in the amount of CZK 500/ ZTP (disability) compensation in the amount of CZK 250

Series K – Chamber

Category I for CZK 950: compensation in the amount of CZK 238/ ZTP (disability) compensation in the amount of CZK 119

Category II for CZK 700: compensation in the amount of CZK 175/ ZTP (disability) compensation in the amount of CZK 88
